

Transferring Your Domain to 1&1 in Five Steps

PROCEDURE

-
1. Preparing the Transfer 2. Starting the Transfer 3. Confirming the Transfer 4. Please wait... 5. Completing the Transfer

WITH YOUR OLD PROVIDER

1. Preparing the Transfer

Take the following steps with your old provider to prepare the domain transfer:

- ✓ Save a **valid e-mail address** with your old provider (so that you can receive your authorization code).
- ✓ Request an **authorization code**.
- ✓ **Unlock** your domain.
- ✓ Optional: Prepare your e-mails.
- ✓ Requirement: Your domain must have been registered with your provider for at least 60 days.

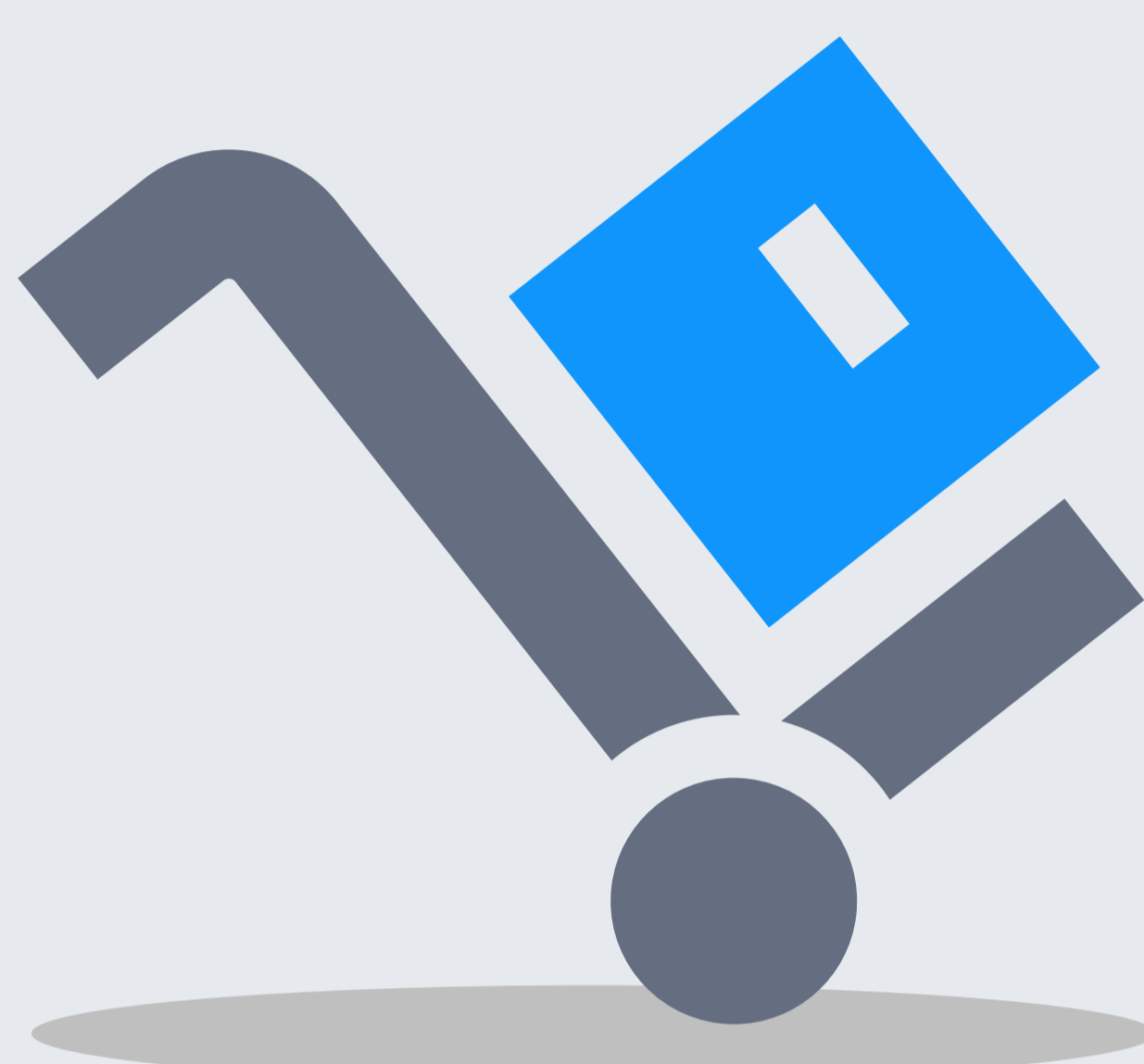


WITH 1&1 STARTING AT 1AND1.COM OR MY.1AND1.COM

2. Starting the Transfer

New customers should start at 1and1.com. Existing customers start in the **1&1 Control Panel**.

- ✓ In the main menu, go to **Domain > Domain Transfer**.
- ✓ **Enter your domain** in the domain transfer text box.
- ✓ Follow the wizard and enter your **authorization code**.

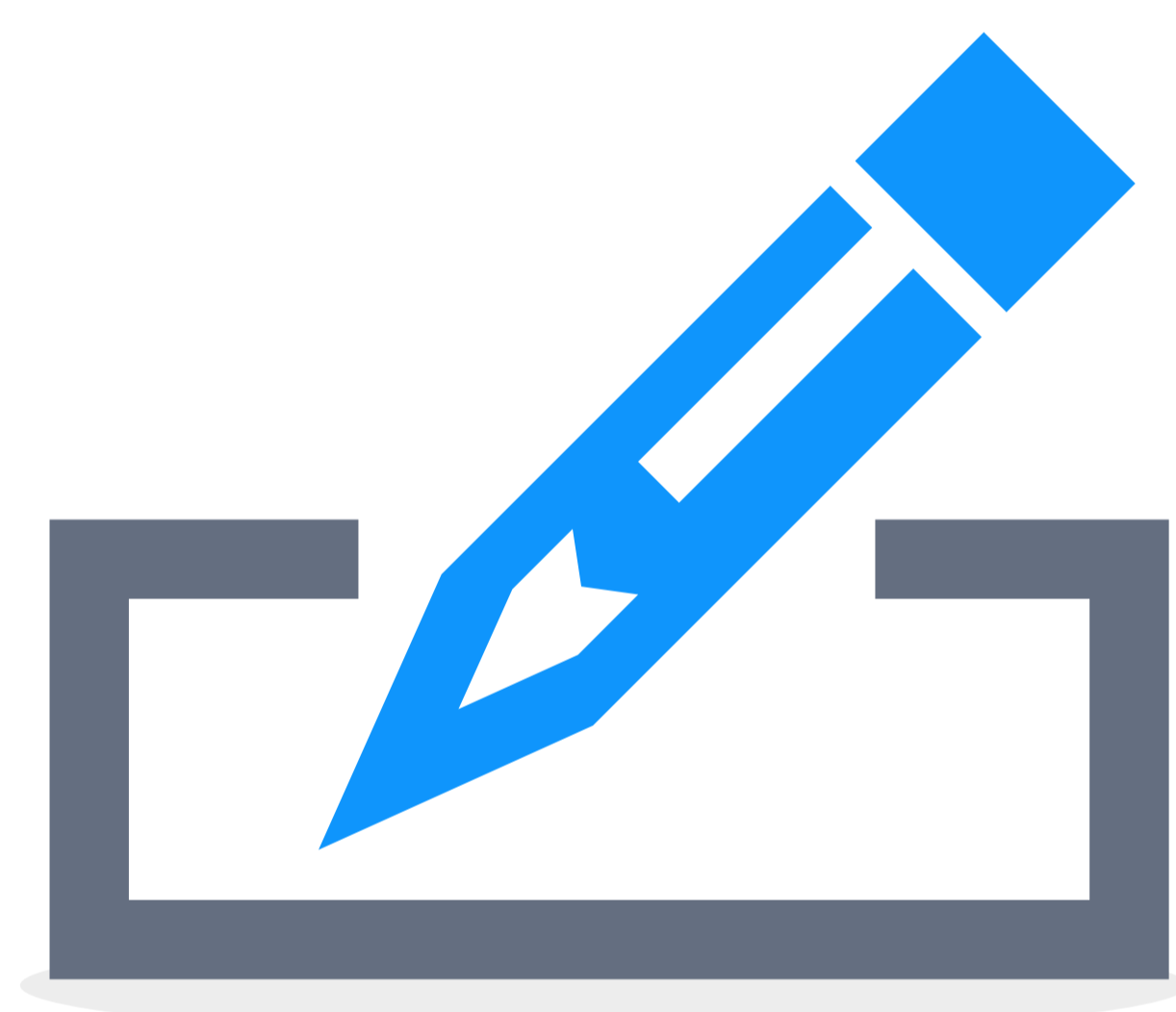


E-MAIL NOTIFICATION AND TRANSFER CONFIRMATION

3. Confirming the Transfer

If you have a generic top-level domain, you will receive an **FOA e-mail** that you can use to confirm the domain transfer.

- ✓ You will receive a **confirmation e-mail** from 1&1 (form of authorization e-mail).
- ✓ Click the **confirmation link** in the e-mail.
- ✓ Check the details of your transfer and **confirm the domain transfer**.



YOUR DOMAIN IS BEING TRANSFERRED

4. Please wait... 😊

A domain transfer takes some time. Unfortunately there is nothing we can do to speed up the process.

- i* The entire transfer **can take up to five days**.
- i* Because of **DNS changes** to the domain, your website may be unavailable for a short period of time. This can last up to 48 hours in exceptional circumstances.
- i* You can **view the status of the transfer** in your 1&1 Control Panel.



IN YOUR 1&1 CONTROL PANEL

5. Completing the Transfer and Managing your Domain

After the domain is transferred, you can manage it in the **1&1 Control Panel**:

- ⚙ **Connect** your domain to an existing website.
 - ⚙ **Create a new website** and connect it to your domain immediately upon installation.
 - ⚙ **Protect** your domain and website with an SSL certificate (1 click).
 - ⚙ **Analyze statistics** about your website with 1&1 SiteAnalytics.
- i* **Discover** exciting, customized information and news relating to your website directly in the 1&1 Control Panel's news bar.

